



Workshop on Delivery of E-Services in Civil Society
28-29 December 2009, UN House, Riad El-Solh Square, Beirut, Lebanon

Draft Agenda

Day One	Monday 28/12/2009	Speakers
09:00 – 09:30 Registration		
09:30 – 10:00 Opening session		Nibal Idlebi
10:00 – 11:00 Session 1		
E-commerce Fundamentals – ESCWA		Sukaina Al-Nasrawi
Why and How to Use E-services		Itir Akdogan
11:00 – 11:30 Coffee Break		
11:30 – 13:00 Session 2		
E-Commerce Facilitators for NGOs – ESCWA		Matthew Perkins
Beneficiaries Roundtable:		All NGOs
Nahdet El Mahrousa (Egypt), Jordan River Foundation (Jordan),		
Arcenciel (Lebanon), Social Relief & Welfare Organization (Lebanon),		
National Institution of Social Care & Vocational Training (Lebanon),		
Society of Inash El Usra (Palestine), Reefnet (Syria), Gedaref Digital City		
Organization (Sudan), Attakaful Establishment for Solidarity & Social Care (Yemen)		
13:00 – 14:00 Lunch Break		
14:00 – 15:30 Session 3		
Fair Trade Egypt – Egypt		Mona El-Sayed
E-Commerce Success Stories – Lebanon		Nada Hamzeh
A Personal Venture into Making the Web Professionally Useful – Lebanon		Joumana Medlej
15:00 – 15:30 Coffee Break		
15:30 – 16:30 Session 4		
Overview on Nahdet El Mahrousa projects – Egypt		Noha Sallam
E-agriculture Project – Sudan		Ahmed Eisa

Day Two	Tuesday 29/12/2009	Speakers
09:30 – 11:00 Session 5		
E-services Landscape in the ESCWA Region – ESCWA		<i>Rami Zaatari</i>
ICT Enabling NGOs for E-services – <i>Lebanon</i>		<i>Khalil Abdel Massih</i>
Fair Trade Lebanon – <i>Lebanon</i>		<i>Benoit Berger / Randa Chemaly</i>
11:00 – 11:30 Coffee Break		
11:30 – 13:00 Session 6		
Social Relief & Welfare Organization – <i>Lebanon</i>		<i>May Hasbini</i>
Society of Inash El Usra Experience – <i>Palestine</i>		<i>Amjad Kamal</i>
ReefNet Experience – <i>Syria</i>		<i>Rudaina Al-Kindi</i>
Attakaful Experience – <i>Yemen</i>		<i>Abdullah Al-Suhaibi</i>
13:00 – 14:00 Lunch Break		
14:00 – 15:00 Session 7		
Discussion and Closing Remarks		
15:00 – 15:30 Coffee Break		