



UN-ESCWA UNITED NATIONS - Economic and Social Commission for Western Asia


Workshop on the Consolidation and Expansion of the ESCWA Knowledge Network
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Knowledge Networks through ICT Access Points in Disadvantaged Areas – Project Overview

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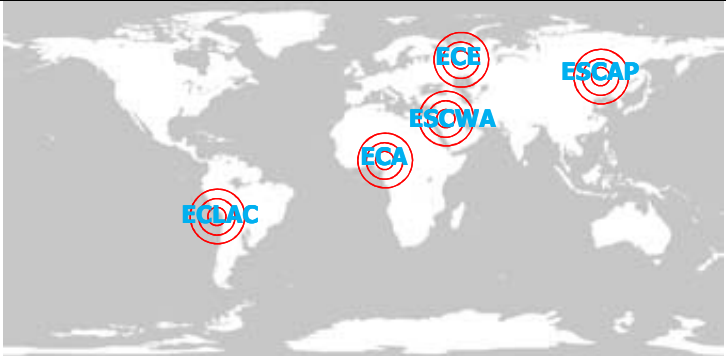






Background

Project title	Knowledge networks through ICT access points for disadvantaged communities
Implementing partners	ICT Division at all UN Regional Commissions (ECA, ESCAP, ECLAC, ECE and ESCWA)
Lead agency	ESCWA
Duration	36 months
Timeline	September 2006 – June 2010
Funding	United Nations Development Account



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Objectives

To empower **poor and disadvantaged communities**, women in particular, through transforming selected existing **ICT access points** into **knowledge hubs** of global **knowledge networks**, providing, developing, organizing, sharing and disseminating knowledge pertinent to these communities.



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Predecessor projects

- Multipurpose Technology Community Centre (MTCC):
 - Telecentre in rural/disadvantaged area
 - Partnership with NGOs and local municipalities
 - North Lebanon (Akkar) and Yemen (Taiz)
- Smart Community Project (SCP):
 - Coupling of MTCC and an agro-food processing unit (dairy products, coffee processing, etc.)
 - Iraq (Altun Kopri in the north and Sayid Dikhil in the south), Syria (Qusaybeh in the south west), Yemen (Hadrar, Bani Matar)

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Terms and Definitions (1/4)

Disadvantaged Communities:

Communities in underserved areas, both urban and rural, that include the following target groups:

- Women
- Disabled
- Unemployed
- Poor
- Youth
- Elderly
- Immigrants
- Micro-enterprises



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Terms and Definitions (2/4)

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ICT Access Points:

Centres that provide citizens with access to technology and to the Internet

Telecentres:

Centres that use ICT for community development (i.e. employment, poverty reduction)

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Terms and Definitions (3/4)

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Telecentres:

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Knowledge Hubs:



ICT access points that acquire, organize and disseminate knowledge directly related to socio-economic development

They also:

- Facilitate the creation and dissemination of knowledge on socio-economic development
- Build a reservoir of knowledge on topics relevant to the community's needs (e.g. agriculture, fishing etc...)
- Provide value added services to the community, beyond communications
- Help people find employment, enhance job efficacy and improve quality of life



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Terms and Definitions (4/4)

Disadvantaged Communities:


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Telecentres:

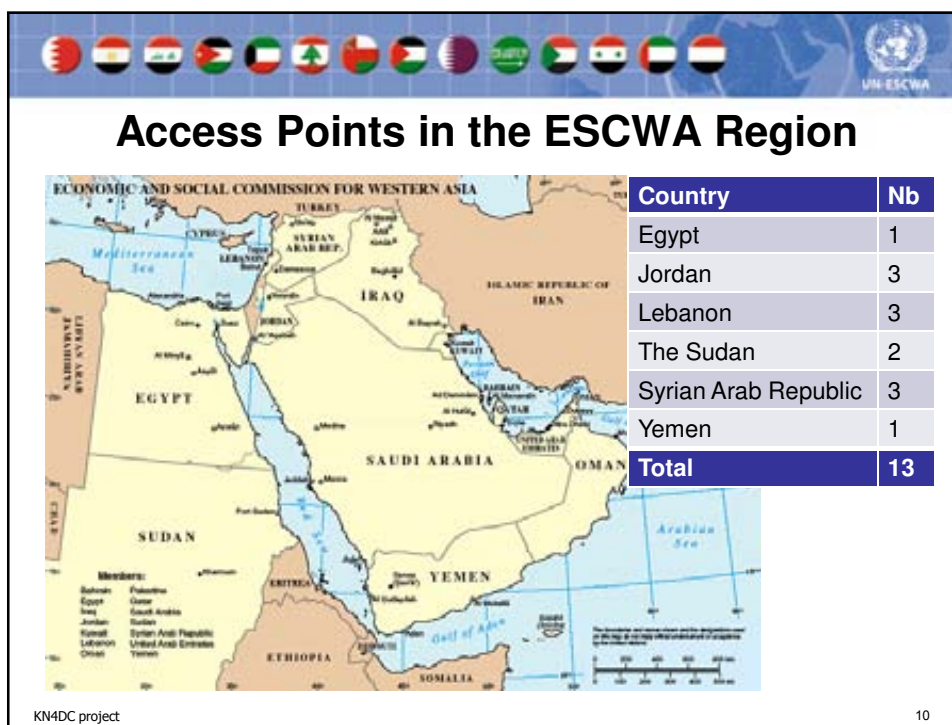
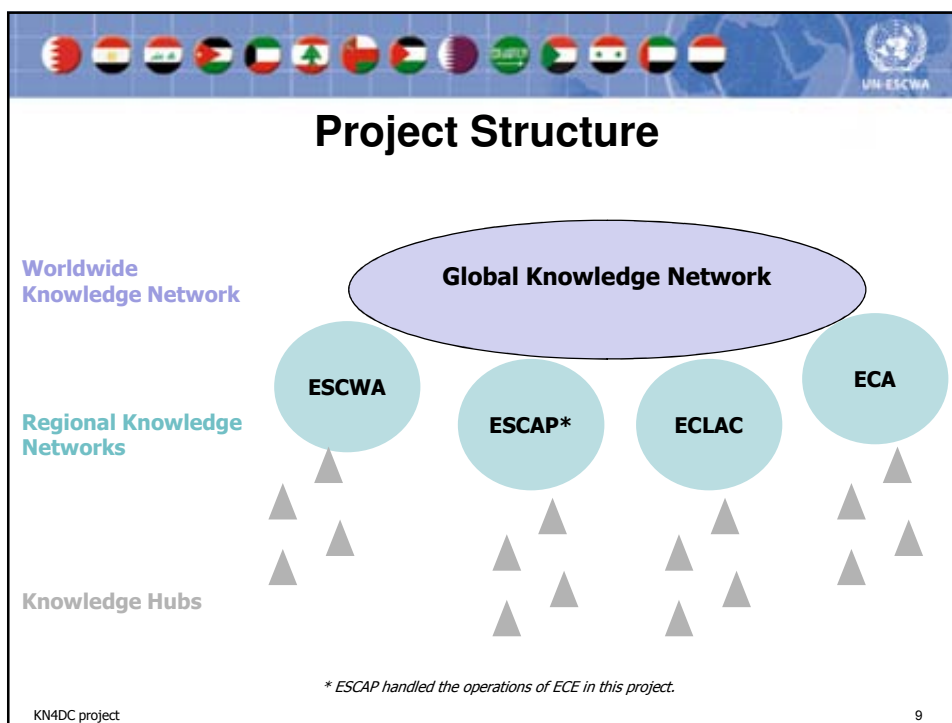
Knowledge Hubs:


Knowledge Networks:

- Decentralized structures that promote cooperation between knowledge hubs via a virtual space such as an Internet-based portal
- Facilitate the creation and dissemination of knowledge on socio-economic development
- Aim at knowledge sharing
- Bridge local and global knowledge
- Are facilitated by knowledge managers




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Relationship to the MDGs (1/2)

- Goal 8 of the MDGs, which includes “accelerated transfer of technology and improved employment opportunities for the growing ranks of young people in the developing world.”
 - Target 8.F “In cooperation with the private sector, make available the benefits of new technologies, especially information and communications.”



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Relationship to the MDGs (2/2)

MDG 1


• Promoting employability, job creation and entrepreneurship

MDG 2

• Dissemination and use of e-learning applications

MDG 3

• Access to education, health services, jobs and political participation



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Strategy - Global/Regional Level

- **Promoting bilateral, regional and international cooperation** in the areas of ICT access centres and community development by establishing a network of activists, actors and policymakers
- **Creating global/regional knowledge platforms** for learning, sharing experiences, and exchanging best practices



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Strategy – Community Level

Revitalizing and enriching selected ICT access points by enhancing their services and knowledge management capabilities

Developing and promoting value-added services of ICT access points to better serve local communities

Networking selected ICT access points to share experiences and best practices

Providing, developing, organizing, sharing and disseminating knowledge pertinent to communities

Activating and promoting the engagement of beneficiaries at the community level in the services offered by the established knowledge hubs

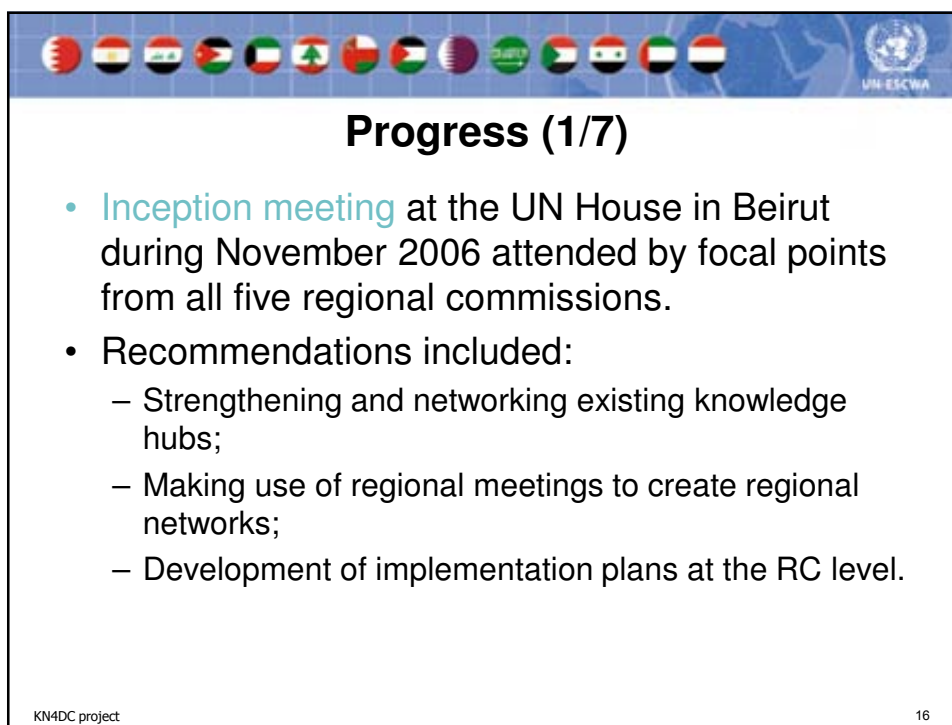
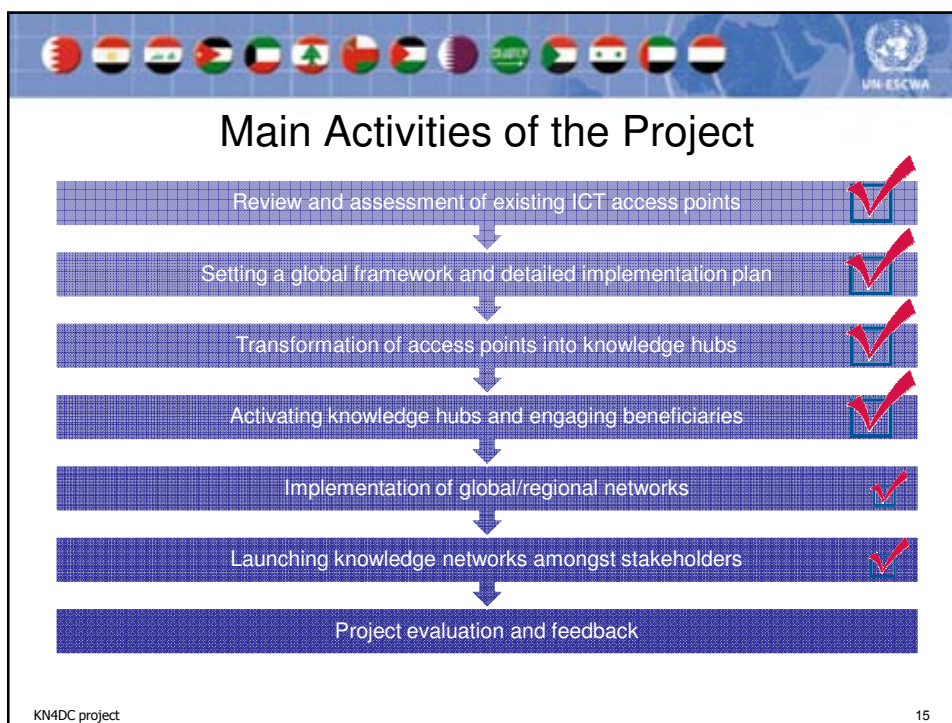
Promoting the engagement of knowledge hubs with partners from their respective communities, such as schools, hospitals and entrepreneurship

Compiling and publishing success stories on project Websites



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The slide is titled "Progress (1/7)" and features a banner at the top with the same flags and UN-ESCWA logo as the previous slide. The content is a bulleted list of project progress items.

- Inception meeting at the UN House in Beirut during November 2006 attended by focal points from all five regional commissions.
- Recommendations included:
 - Strengthening and networking existing knowledge hubs;
 - Making use of regional meetings to create regional networks;
 - Development of implementation plans at the RC level.

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Progress (2/7)

- Regional reviews and assessments that:
 - Assessed existing community ICT access points and the communities they serve
 - Indicated priority areas of service while highlighting best practices for each priority area
 - Identified operational models for sustainability and required resources as well as the role of governments and potential partners
 - Investigated the relationship between ICT and socio-economic development in the region
 - Described successful multi-stakeholder partnerships and governance schemes for ICT access points and proposed business models
 - Suggested priority areas where telecentres may have strongest local impact

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Progress (3/7)

- Global review and assessment that:
 - Consolidated the five regional assessment reports into one global report
 - Narrowed down the choices pinpointed by regional reviews and singled out recommendations that would be most feasible for the successful implementation and sustainability of regional and global knowledge networks

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Progress (4/7)

- Regional stakeholders meetings that:
 - Brought together the selected ICT access points
 - Made them aware of the purpose of the project and various activities and responsibilities
 - Discussed knowledge network strategies, possible mechanisms and tools for their implementation
 - Identified common concerns, activities and partnerships
 - Defined the role and tasks of the regional manager
 - Recommended the creation of a portal for networking

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Progress (5/7)

- A global knowledge manager and four regional knowledge managers who:
 - Developed regional and global strategies for knowledge networking
 - Drafted strategies for upgrading ICT access points to knowledge hubs and networking them at the regional level
 - Prepared elements of regional plans of action for discussion with stakeholders, adoption and implementation

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Progress (6/7)

- A portal that allows:
 - Telecentres to create Websites and disseminate information about their activities, locally, regionally and globally
 - The networking of knowledge hubs/access points at the regional and global levels
 - The creation of specialized discussion forums and communities of practice at the local, national, regional and global levels

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Progress (7/7)

- Six workshops on knowledge sharing and networking that cover:
 - Regional knowledge strategy and its implementation;
 - Training of participants on knowledge management and marketing for serving the community;
 - Training of participants on using the portal;
 - Managing the knowledge hub as a small business;
 - Knowledge hubs for the disabled;
 - Networking and sharing knowledge at the regional and global levels;
 - Training on writing business proposals and effective communication for the promotion of projects;
 - Sustaining the knowledge hubs and networks.

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Next Steps



Global Network → Knowledge Portal → Regional Evaluation → Global Evaluation → Secretariat Activities

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Thank you!

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