

**Workshop on measurement of e-commerce and external trade indicators  
Dubai-UAE, 30 March – 01 April 2009**

**Proposed Organization of Work**

**Day one: Monday 30 March 2009**

09:00 – 09:30 Registration of participants.  
09:30 – 10:00 Opening of the meeting

**First Session:**

*Chairperson:*

10:00 – 10:15 ***Adoption of the agenda***

10:15 – 11:15 **I.E-COMMERCE CONCEPTS AND DEFINITIONS – OVERVIEW**  
**CONSULTANT**

1. Concepts.
2. Working Definitions
3. Benefits and Costs of E-Commerce

11:15 – 11:45 Discussion

11:45 – 12:15 ***Coffee Break***

**Second Session:**

*Chairperson:*

12:15 – 13:00 **II.INFORMATION & COMMUNICATION TECHNOLOGY (ICT)**  
**CONSULTANT/ ESCWA**

- 4- E-business and International Standards **CONSULTANT**
5. Summary of the questionnaire **ESCWA**

13:00 – 13:30 Discussion

13:30 – 14:00 ***Coffee Break***

14:00 – 14:30 7- Country presentations(2 -3 countries)

8. Status of IT indicators in ESCWA m/c **ESCWA**

14:30 – 15:00 Discussion

**Day Two: Tuesday 31 March 2009**

**Third Session:**

*Chairperson:*

- 09:00 – 10:00 [III.CHALLENGES OF MEASURING INTERNATIONAL E-COMMERCE UNCTAD/CONSULTANT](#)  
9. Role of ICT in e-commerce [UNCTAD](#)  
10.Data Sources: customs data/ ITRS/ Enterprise survey [CONSULTANT](#)
- 10:00 – 10:30 Discussion
- 10:30 – 11:15 11.Dubai project on e.STAT : [Dubai customs](#)  
12.Country presentations(2 -3 countries)
- 11:15 – 11:30 Discussion
- 11:30 – 12:00 ***Coffee Break***
- Fourth Session:**
- Chairperson:*
- 12:00 – 12:30 [IV.EXTERNAL TRADE INDICATORS: OECD](#)
- 12:30– 13:00 Discussion
- 13:00 – 13:30 [V. CAPACITY-BUILDING ISSUES CONSULTANT/ ESCWA](#)
- 13:30 – 14:00 Discussion
- 14:00– 14:30 ***Coffee Break***
- 14:30 – 15:00 [VI. ROUND TABLE DISCUSSION : ESCWA](#)

**Day Three: Wednesday 1 April 2009**

**Fifth Session:**

*Chairperson:*

- 09:00 – 10:00 Country presentations(2 -3 countries)

- 10:00 – 10:30 Discussion

**sixth Session:**

*Chairperson*

- 10:30 – 12:30 [VII.CONCLUSION AND RECOMMENDATIONS](#)